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Bib Data Sheet

CONFIRMATION NO. 5849

SERIAL NUMBER 10/082,386	FILING DATE 02/25/2002 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 066416.0126
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APPLICANTS

Daniel N. Duncan, Austin, TX;
Alexander N. Svoronos, Springfield, NJ;
Thomas J. Miller, Westfield, NJ;

**** CONTINUING DATA *******

THIS APPLICATION IS A CIP OF 09/547,627 04/12/2000

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **

** 03/25/2002

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY TX	SHEETS DRAWING 3	TOTAL CLAIMS 49	INDEPENDENT CLAIMS 4
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature	Initials		

ADDRESS

Robert W. Holland
Suite 600
2001 Ross Avenue
Dallas, TX 75201-2980

TITLE

Method and system for self-service scheduling of inbound inquiries

FILING FEE RECEIVED 738	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit